



# Warranty Claim Protocol

SOLSOL s.r.o.

Support contact: [podpora@solsol.cz](mailto:podpora@solsol.cz), +420 910 920 919

Service warehouse SOLSOL, Hybešova 1291/14 779 00 Olomouc - Hodolany

Installation Company

Customer

Installation Date

Manufacturer  
& Product type

S/N of the Claimed  
Product

Installation Address

Detailed description  
and Date of defect

Accessories Supplied  
with the product

Contact for the Installation  
Company Technician

Contact Person's Address  
for Return Delivery

In case of claim for AEG or GoodWe technologies, it is necessary to attach the manufacturer's claim form! Download the forms [here](#). In the case of Growatt technology claims, you may later be asked to fill out a Replacement Claim.

Date: \_\_\_\_\_

Customer's signature: \_\_\_\_\_

-----  
SOLSOL Technical  
Support Statement

S/N of the issued  
product

Was a replacement for  
the claimed product  
issued from the SOLSOL  
stock?

Yes

No

Date: \_\_\_\_\_

Tech. support signature \_\_\_\_\_